

Awards

Harbour House		
2025	TripAdvisor Travelers' Choice Award Winner (top 10% of hotels worldwide)	
2024	Trip Advisor Travelers' Choice – Harbour House - Best of The Best Hotels in Canada	
2022	TripAdvisor Travelers' Choice – Most Romantic Hotels - Canada	
2021	TripAdvisor Travelers' Choice Award Winner (top 10% of hotels worldwide)	
2020	TripAdvisor Travelers' Choice Best of the Best	
2017	TripAdvisor Traveler's Choice Top 25 Hotels in Canada	
2017	TripAdvisor Traveler's Choice Top 25 Hotels in Canada for Romance	
2017	4 th place winner in Canada's best 4-Star Hotels category according to guest reviews for the Trivago awards	
2016	Trip Advisor Traveler's Choice #1 Hotel in Canada	
2016	Trip Advisor Traveler's Choice #2 Hotel for Romance in Canada	
2014	Trip Advisor Traveler's Choice Top 25 Hotels in Canada for Romance	
2013	Trip Advisor Traveler's Choice Top 25 Hotels in Canada	
2013	Trip Advisor Traveler's Choice Top 5 Hotels for Romance in Canada	
Shaw Club		
2025	TripAdvisor Travelers' Choice Award Winner (top 10% of hotels worldwide)	
2024	Diners Choice Open Table – Top 100 Restaurants for Outdoor Dining in Canada – Zees Grill	
2023	TripAdvisor Travelers' Choice Award Winner (top 10% of restaurants worldwide) – Zees Grill	
2023	OpenTable's Diners' Choice Award – Zees Grill – Niagara's Best Service	
2022	TripAdvisor Travelers' Choice Award Winner (top 10% of restaurants worldwide) – Zees Grill	
2021	TripAdvisor Travelers' Choice Award Winner (top 10% of hotels worldwide)	
2016	Zees Grill Open Table 100 Best Outdoor Dining Restaurant	
2014	Trip Advisor Traveler's Choice Top 25 Hotels in Canada for Romance	
2013	Condé Nast Traveler Top 20 Hotels in Eastern Canada	
2013	Zees Grill Trip Advisor Certificate of Excellence – Top Performing 10% of all business worldwide on tripadvisor.ca	
2012	TripAdvisor Travelers Choice Top Relaxation & Spa Hotels in Canada	
2012	Open Table Diners Choice Award	

Charles Hotel

2023

2024	Diners Choice Open Table – One of the Best Restaurants Around – HobNob Restaurant	
2023	TripAdvisor Travelers' Choice – Best Small Hotels - Canada	
2018	Diners Choice Open Table Top 100 Romantic Restaurants in Canada – HobNob Restaurant	
2014	HobNob Restaurant Trip Advisor Certificate of Excellence– Top Performing 10% of all business worldwide on tripadvisor.ca	
2013	HobNob Restaurant Trip Advisor Traveler's Choice Top 10 Fine Dining Restaurants in Canada	
2013	Trip Advisor Traveler's Choice Top 5 Hotels for Romance in Canada	
Niagara's Finest Thai		
2023	OpenTable's Diners' Choice Award – Niagara's Best Neighbourhood Gem, Healthy	
2016	Thai Select Premium Certificate	
Masaki Sushi		
2024	Diners Choice Open Table – One of the Best Restaurants Around	
2024	OpenTable's Top 100 restaurants with Healthy Bites in Canada	
2023	OpenTable's Diners' Choice Award – Toronto/Ontario's Best Japanese	

OpenTable's Diners' Choice Award – Niagara's Best Foodies, Value, Healthy, Service, Overall, Food